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## En komplett løsning for å raskt Lage, Organisere, Distribuere, Bruke & Vedlikeholde dokumentasjon, prosessbeskrivelser og brukerstøtte





The image displays three overlapping screenshots from an SAP R/3 environment. The leftmost screenshot shows the 'Create Purchase Order: Requirement Item 00010' transaction screen with various input fields. The middle screenshot shows a 'Create a Purchase Order (MPO)' procedure window with a table of fields and descriptions, and a 'Copy Reference' dialog box. The rightmost screenshot shows a context menu over the SAP interface with options like 'D/0 library', 'D/0 library', 'Release notes', 'Help or help', and 'Custom help setup'. Below the screenshots are three text blocks explaining the process.

Run the R/3 transaction

Capture the transaction procedure—menu path, steps, field entries, screen capture—automatically!

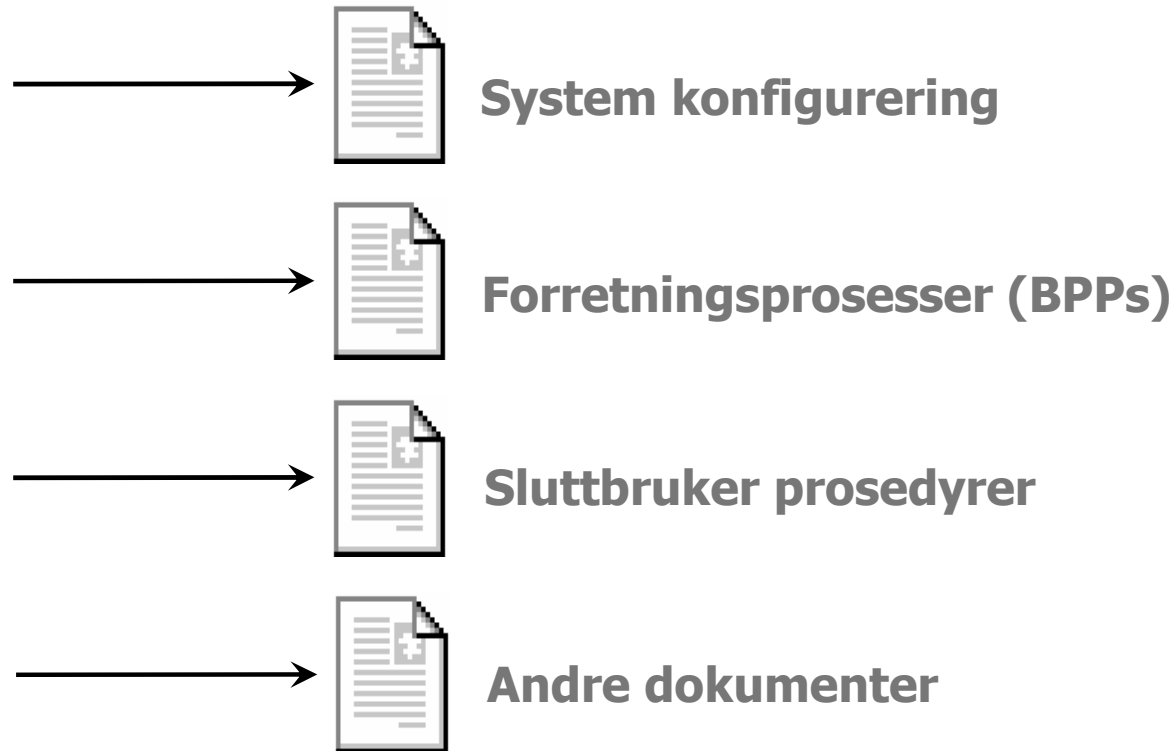
Publish the procedure directly to online help. When end users ask for help, a context-sensitive link from R/3 delivers the procedure to their desktops.

# RWD Info Pak Suite

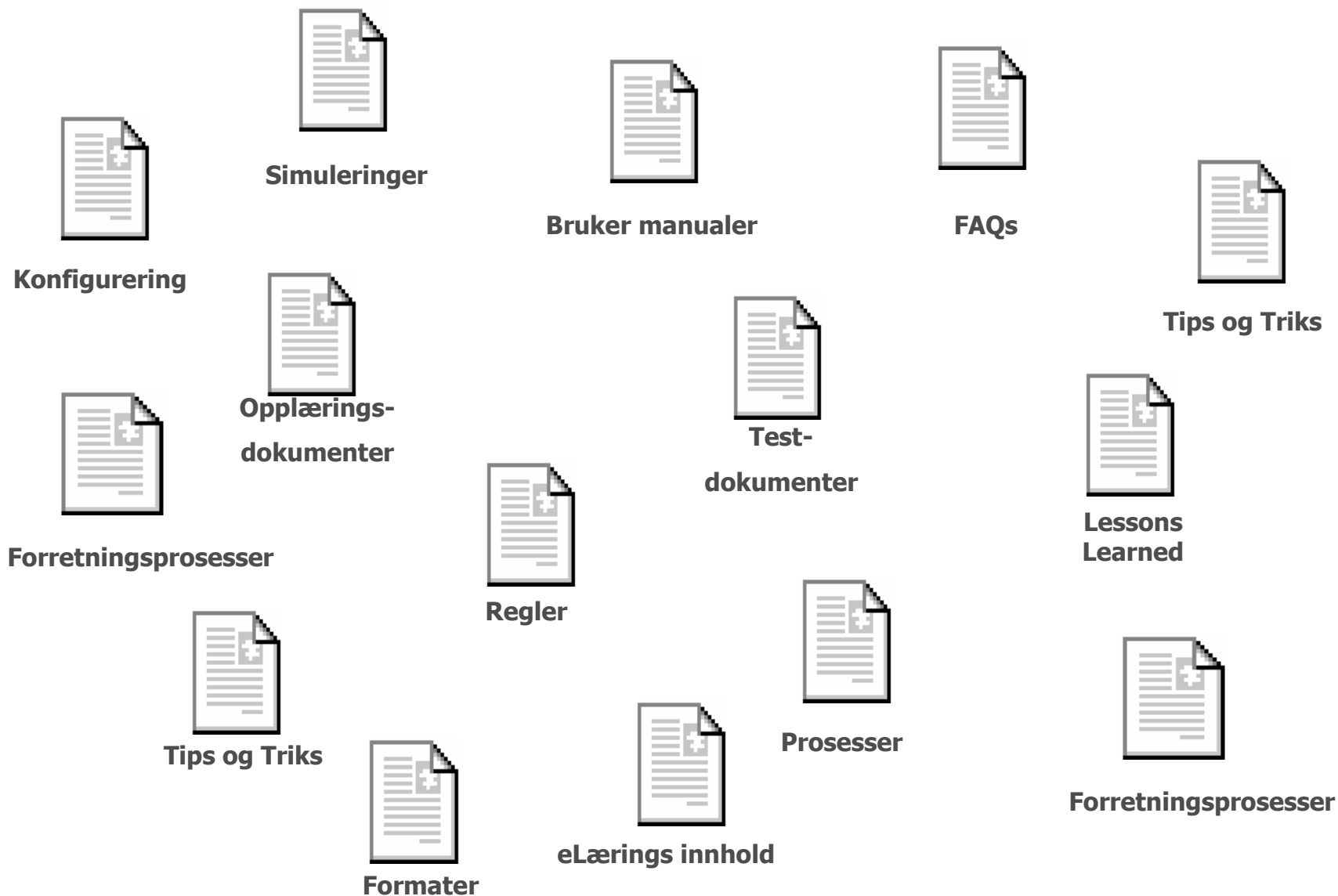
	Produkt	Beskrivelse
	<b>Publisher</b>	Arkiverer, formaterer og publiserer profesjonell dokumentasjon automatisk.
	<b>Simulator</b>	Lager en simulering under samme registreringsprosess som Publisher. På denne måten opprettes dokumentasjon og en simulering ved hjelp av én registrering. Simuleringer kan spilles av i fire moduser, blant annet automatisk avspillingsmodus ("videomodus") og vurderingsmodus.
	<b>Web Architect</b>	Samler inn dokumentinformasjon, sporer utviklingsprogresjon og oppretter navigasjonssider for webområder automatisk.
	<b>Help Launch Pad</b>	Inneholder en direkte kobling fra SAP-transaksjoner til RWD Info Pak-genererte dokumenter og laster opp egendefinerte definisjoner til F1-hjelp for SAP.

# Tradisjonell måte å dokumentere

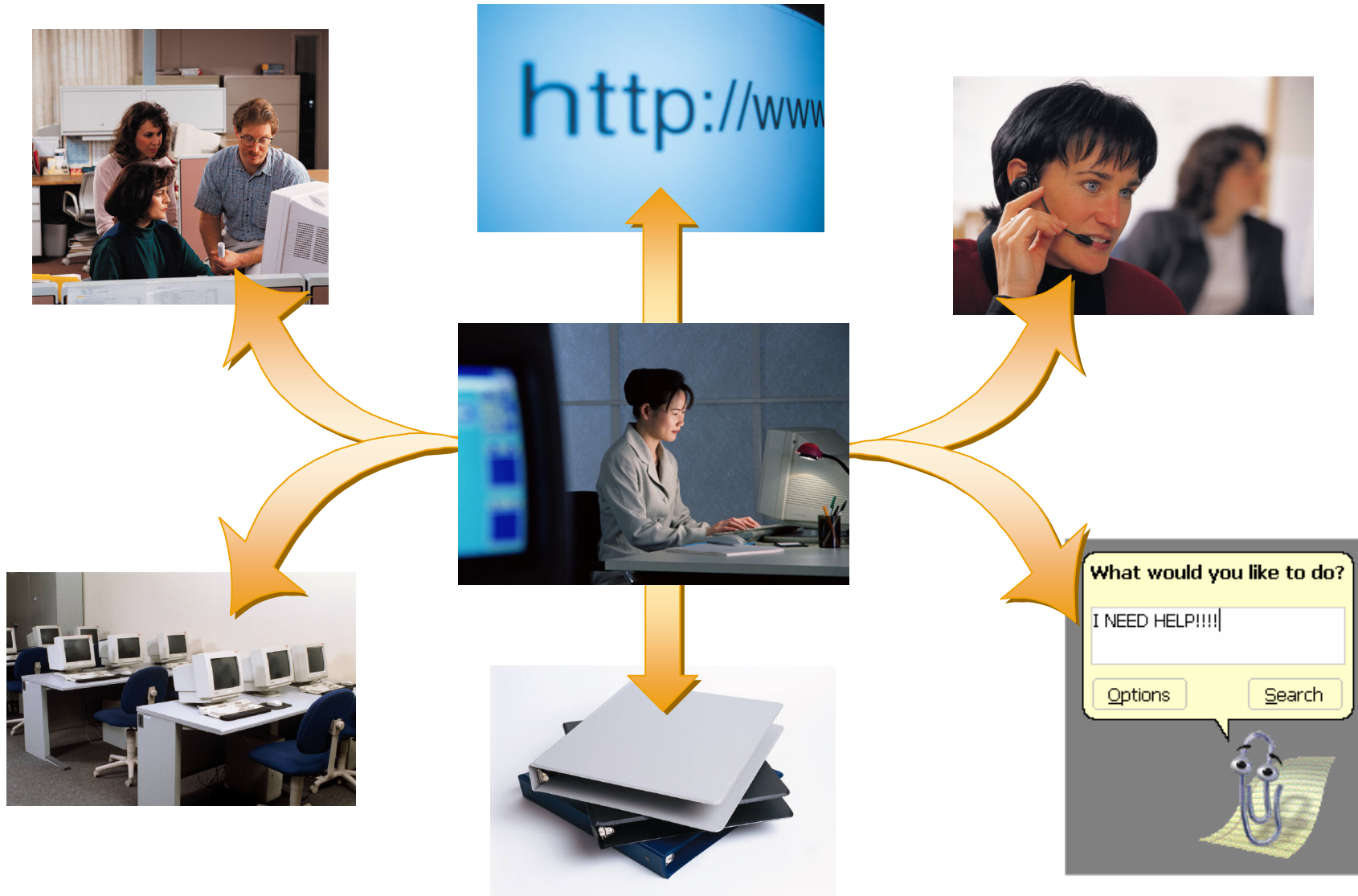
**Manuell,  
uavhengig  
prosess**



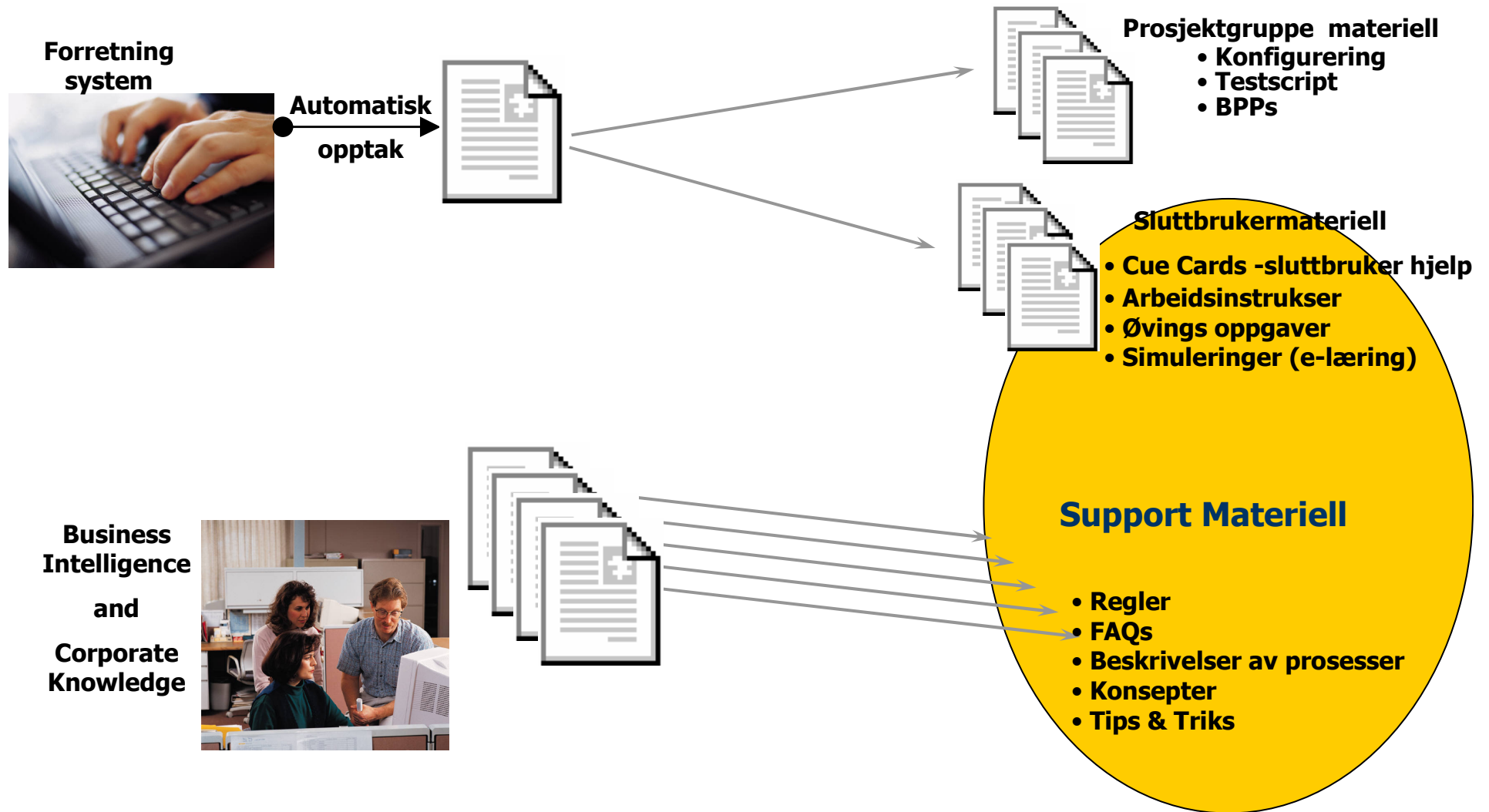
# Eksisterende materiell



# Tradisjonell support



# RWD Info Pak<sup>®</sup> - Hvordan?

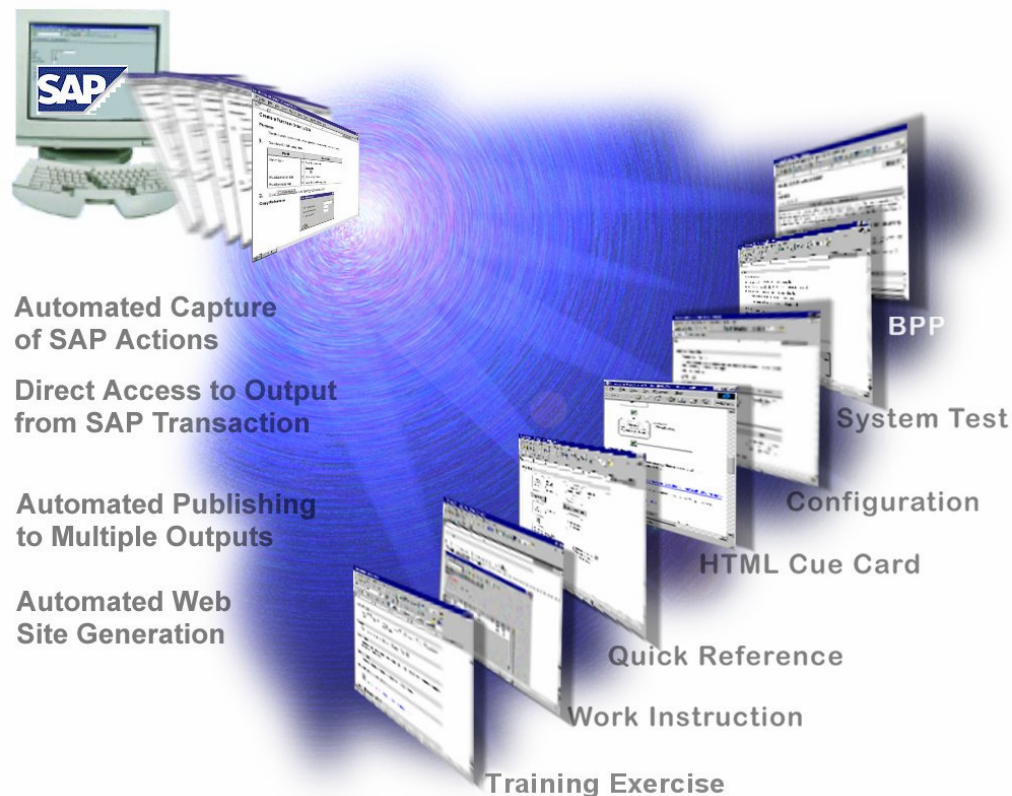


# Distribusjon av materiell/ Support web-side

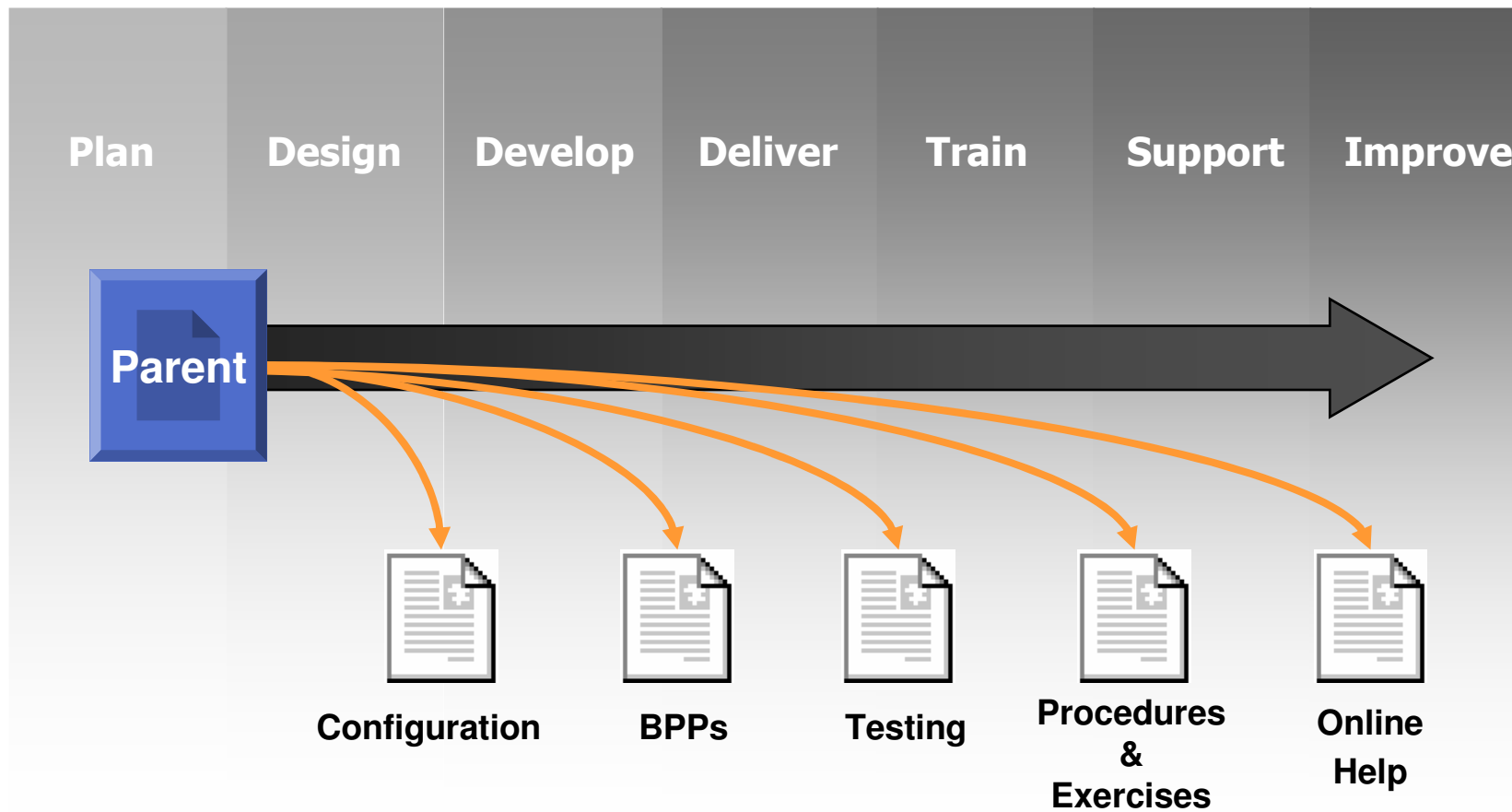
- Total/ komplett
- Holdbar & up to date

- Alltid tilgjengelig
- Lett å bruke – Context Sensitive
- Spesifisert til jobben og oppgaven

## En komplett løsning for å raskt Lage, Organisere, Distribuere, Bruke & Vedlikeholde dokumentasjon, prosessbeskrivelser og brukerstøtte



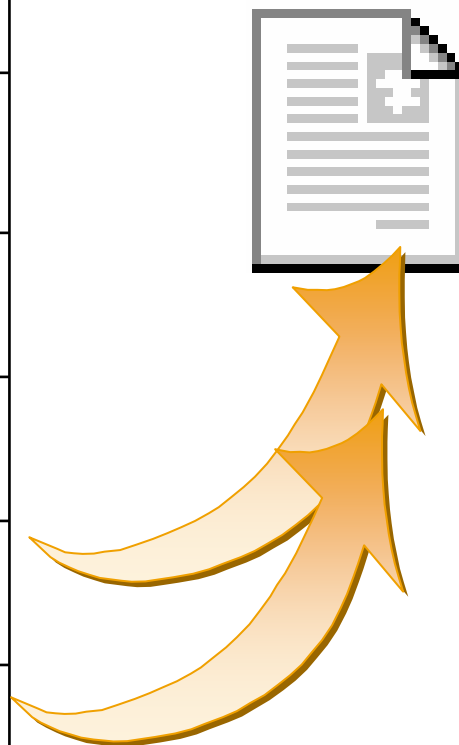
# En løsning for hele prosjektsyklusen



# Parent / Child konseptet – Sluttbruker

Parent Document.doc - Microsoft Word
History
Configuration
Test
BPP
Exercise
End User Procedure
Recorded Steps

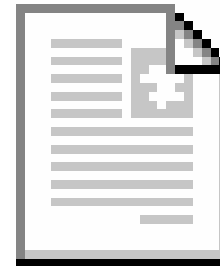
## Brukerdokumentasjon



# Parent / Child konseptet – Oppgaver

Parent Document.doc - Microsoft Word
History
Configuration
Test
BPP
Exercise
End User Procedure
Recorded Steps

Oppgaver



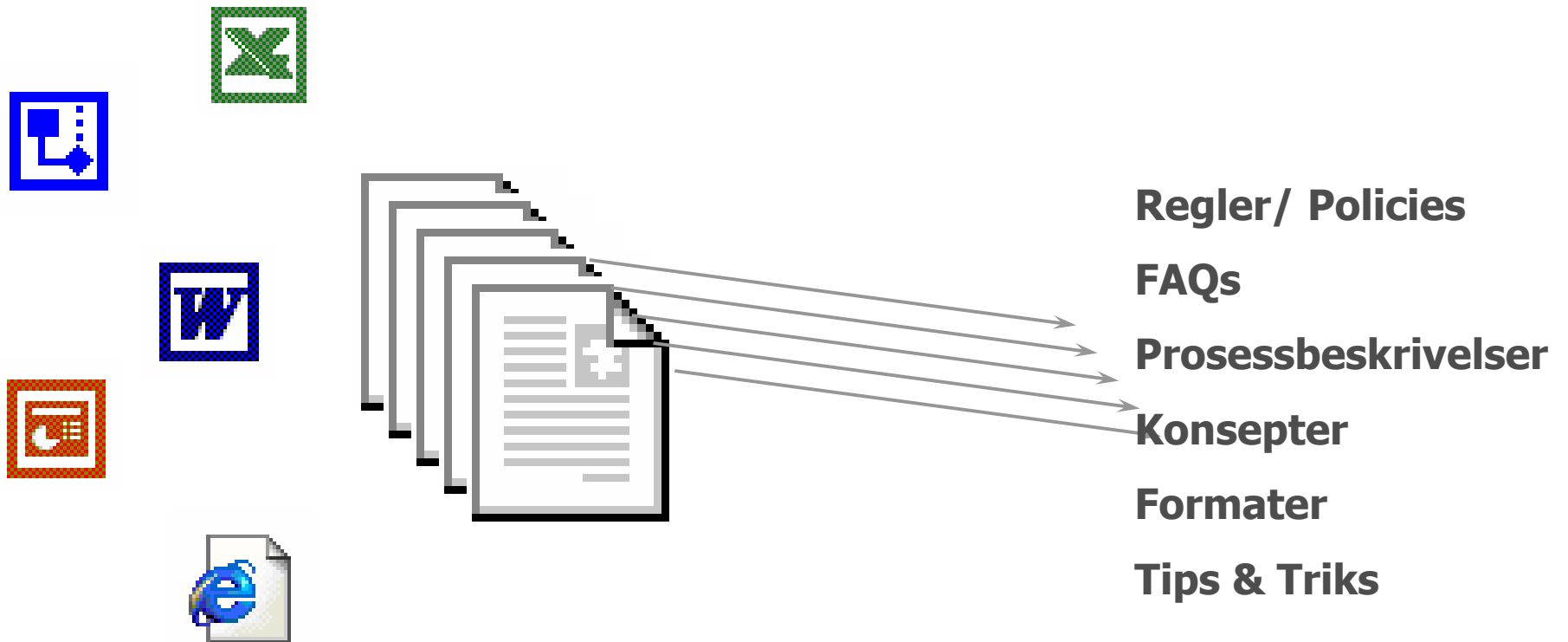
## Hva kan endres?

- Fonts
- Farger
- Shading
- Auto tekst
- Bilder
- Avnsitt

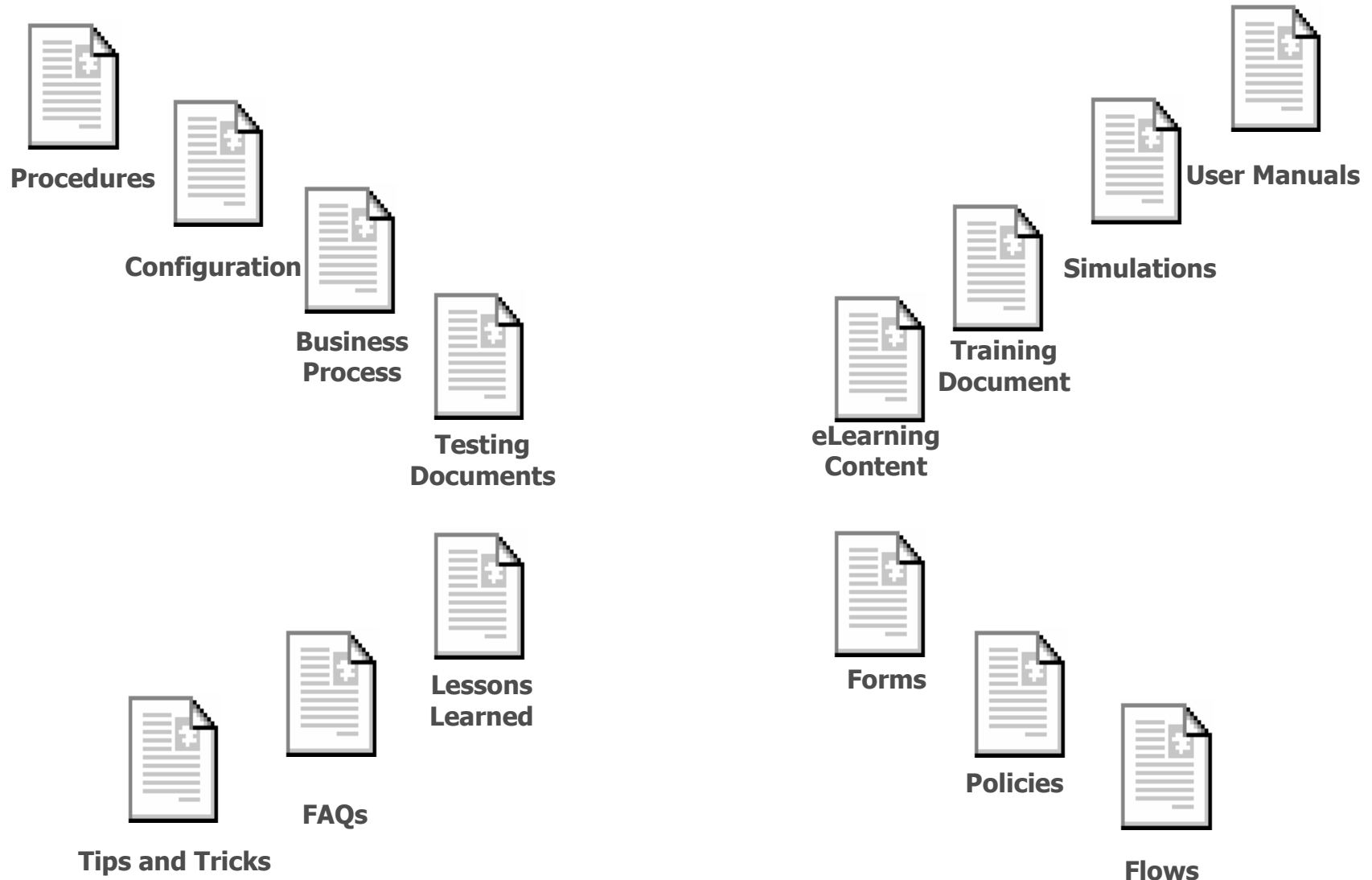
<b>Purpose</b>
Use this procedure to <u>xxxx</u> .
<b>Trigger</b>
Perform this procedure when <u>xxxx</u> .
<b>Prerequisites</b>
None
<ul style="list-style-type: none"><li>• <u>xxx</u></li><li>• <u>xxx</u></li></ul>

<b>PURPOSE – Your Headings and Styles</b>
Use this procedure to <u>xxxx</u> .
<b>Helpful Hints</b>
<ul style="list-style-type: none"><li>• <u>xxx</u></li><li>• <u>xxx</u></li></ul>
<b>Prerequisites</b>
<ul style="list-style-type: none"><li>• <u>xxx</u></li><li>• <u>xxx</u></li></ul>

# RWD Info Pak<sup>®</sup> - Eksisterende Dokumenter



# Organisere og kategorisere



# RWD Info Pak® - Web Architect

Samler informasjon om dokumentene

- Parent
- Non-parent

Supports legacy documentation

Lager automatisk struktur

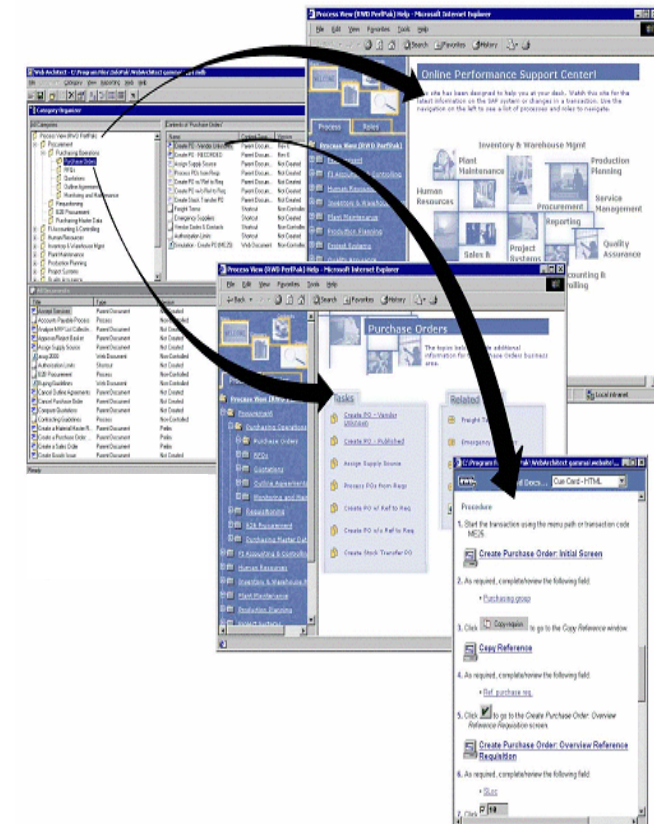
Genererer en webside i et enkelt steg

Ingen HTML kompetanse

Manages online links from SAP

Oppfølging av status på dokumentene

Kan tilpasses



# RWD Info Pak® - Glossary

En sentral liste med definisjoner

Oppdaterer definisjoner i parent dokument

Listen er tilgjengelig fra support web siden

2. → As required, complete/review the following fields:

Field-Name	R/O/C	Description
Order-type	R	A classification in SAP whose value differentiates orders according to their purpose. Example: → nb
Purchase order date	R	Defaults to the current date. Change to future date if necessary. The purchase order date cannot occur in the past. → Make sure it's the correct date! Example: → 03/04/2002
Purchasing group	R	Buyer or group of buyers responsible for purchasing activities. Example: → 001

3. → Click  Source determination

4. → As required, complete/review the following fields:

Glossary Entries in C:\rwd\pak\Glossary.docx

Term	Definition
Order status	Indicates the status of an order.
Order type	A classification in SAP whose value differentiates orders according to their purpose.
Ordinary depreciation	Planned reduction in asset value due to normal wear and tear.
Outline agreement	Agreement with a vendor about delivery of materials or purchase quantities and values.
Output type	Code identifying the type of document to be printed (purchase).
Overall status	Description identifying the overall status of processing the order through delivery and invoice.
Overall value	Increases the subtotal amount for reporting purposes.
Partner bill-to party	The bill-to customer will receive the billing documents to the order.
Partner function	Type of customer.
Partner ship-to party	The ship-to customer will receive the materials for the order.
Party	Customer account number of the party that receives and pays the invoice.
Payment method	Code identifying the method by which the customer will pay for the order, using the automatic payment transactions.
Person no.	Unique number which identifies the employee. This number should include the employee's SS number.
Planned acc.	Organizational entity representing an area within an division.
Planned acc no.	Person no.
Planned Budget	Forecasted amount of money to be allocated for use by an internal order.
Planned independent	Used for planning future value quantities, irrespective of actual orders.
Planned order	Production order proposal.
Planning	Estimated costs for an activity back as assigned over a given time period. Planning is usually a bottom-up planning. After plan values are collected and maintained, top-down budgeting may occur. See: Budgeting.
Planning hierarchy	A user-defined combination of characteristics from an information structure that is used in sales and operations planning.
Planning table	Layout of the production plan in sales and operations planning.
Plant	A physical definition of a group of manufacturing processes.
POS	User purchase order.
Postal code/City	Employee's postal code. Make use the -4 code is used.
Pricing date	The date on which a transaction in SAP will be posted to the appropriate accounts. SAP will default this field to be the current date, but changes are allowed. The date to be posted in a future or past period, you must enter the posting date.
Pricing key	Five digit number by which controls how fees are posted.
Pricing period	The fiscal period in which a transaction in SAP will be posted to the appropriate accounts. The period is determined from the pricing date.
Pricing Condition/Record	Basic and containing pricing information necessary to price a material for a customer and to carry out SAP business transactions. Multiple pricing condition records are contained in a pricing condition table.
Pricing Condition/Record	All of the down-dog pricing elements are defined in SAP as pricing condition records. They are subdivided into four general categories: prices, discounts and rebates, freight charges, and taxes/fees.

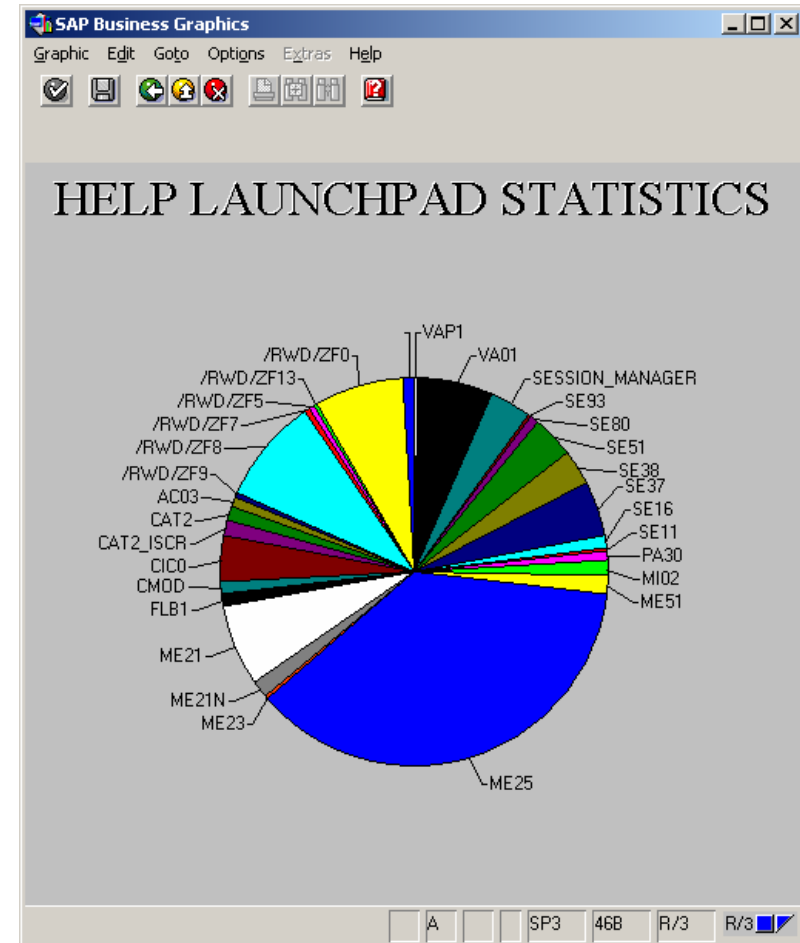
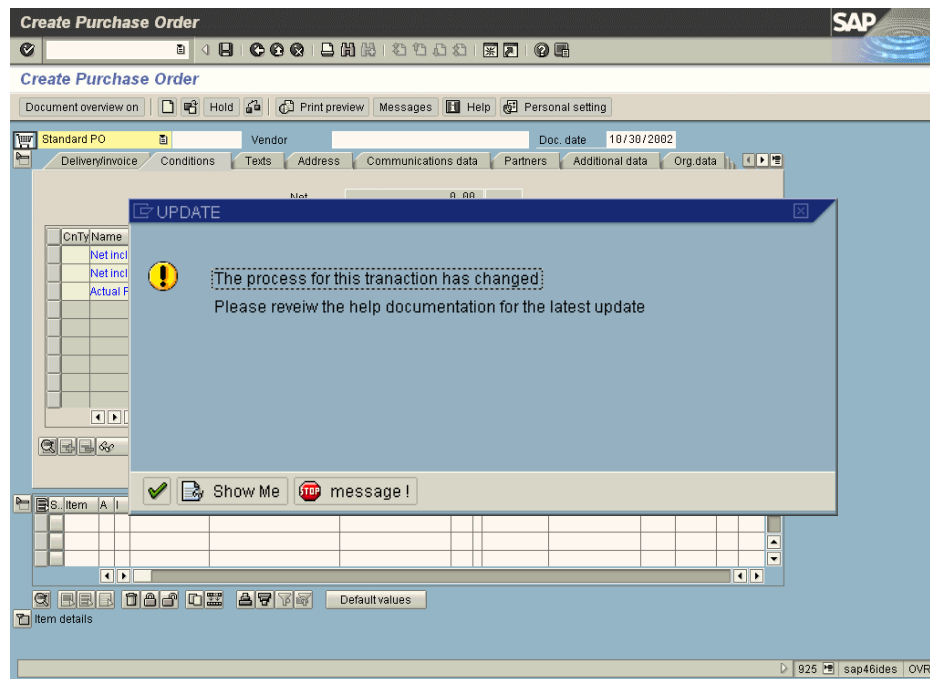
Importere nytt felt

Oppdatere definisjoner

# RWD Info Pak® - Help Launchpad

## Meldinger og Varsler

## Statistikk



## Fordeler med RWD Info Pak®

### For Project Sponsors og CIOs

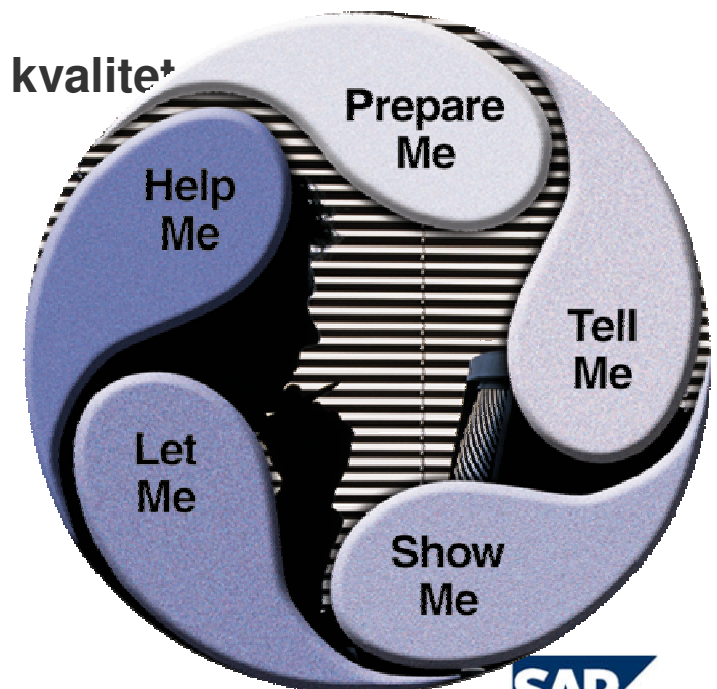
- Lavere kostnader på utvikling av dokumentasjon
- Reduserer utviklingstiden av dokumentasjon
- Reduserer web side design og utviklingskostnad
- Reduserer help desk support kost

### For utviklere av dokumentasjon




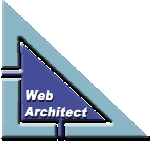

- Forenkler distribusjon av informasjon
- Produserer profesjonelle dokumenter av høy kvalitet
- Forenkler dokument vedlikehold

### For sluttbrukere

- Raskere aksept av det nye systemet
- Høyere produktivitet
- Mindre stress



# RWD Info Pak Suite Opplæring

<p><b>Monday</b></p> 	<p><b>Travel/Training Preparation Support</b></p> <p><b>RWD Info Pak. - Simulator</b> (if purchased)</p>	<p>4 Hr. Setup</p> <p>*4-Hr. course</p>	<p>For developers and the project management team, covering the basics of recording &amp; editing simulations and generating interactive static output formats.</p> <p><i>Note: Support from your SAP Basis staff is necessary to complete the Help Launchpad transport &amp; modifications.</i></p>
<p><b>Tuesday</b></p> 	<p><b>Configuration for the Administrator</b></p>	<p>*8-Hr. course</p>	<p>For the project management team or Info Pak Administrator. Covers the configuration of the Info Pak Template, logo, alternate language database, categories, and Glossary setup. Also includes Info Pak – Auto Scheduler and Info Pak – Synch tool.</p>
<p><b>Wednesday</b></p> 	<p><b>RWD Info Pak. – Publisher</b></p>	<p>*8-Hr. course</p>	<p>For developers &amp; project management team, covering the basics of recording &amp; editing procedural documentation &amp; creating (or “publishing”) alternate formats.</p>
<p><b>Thursday</b></p> 	<p><b>RWD Info Pak. – Web Architect</b></p>	<p>*8-Hr. course</p>	<p>For lead developers &amp; project management team, covering the creation of a website using the content created by Info Pak – Publisher.</p> <p><i>Note: This course is not intended for Web developers and does not cover HTML authoring or customization.</i></p>
<p><b>Friday</b></p> 	<p><b>RWD Info Pak. - Help Launchpad for the Administrator</b></p>	<p>*4-Hr. course</p>	<p>For the project management team or technical personnel, covering the setup &amp; maintenance of customized context sensitive help in SAP.</p>
	<p><b>RWD Info Pak. - Glossary for the Administrator</b></p>	<p>*4-Hr. course</p>	<p>For the management and maintenance of the Glossary database. Intended for a smaller number of users (primarily Lead developers or Project Management team).</p>

\* Estimated delivery time; may vary due to class size and speed at which students learn.

# Kontakt oss for mer informasjon



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