

# 5-1-2 Maintenance Strategy for SAP Core Applications

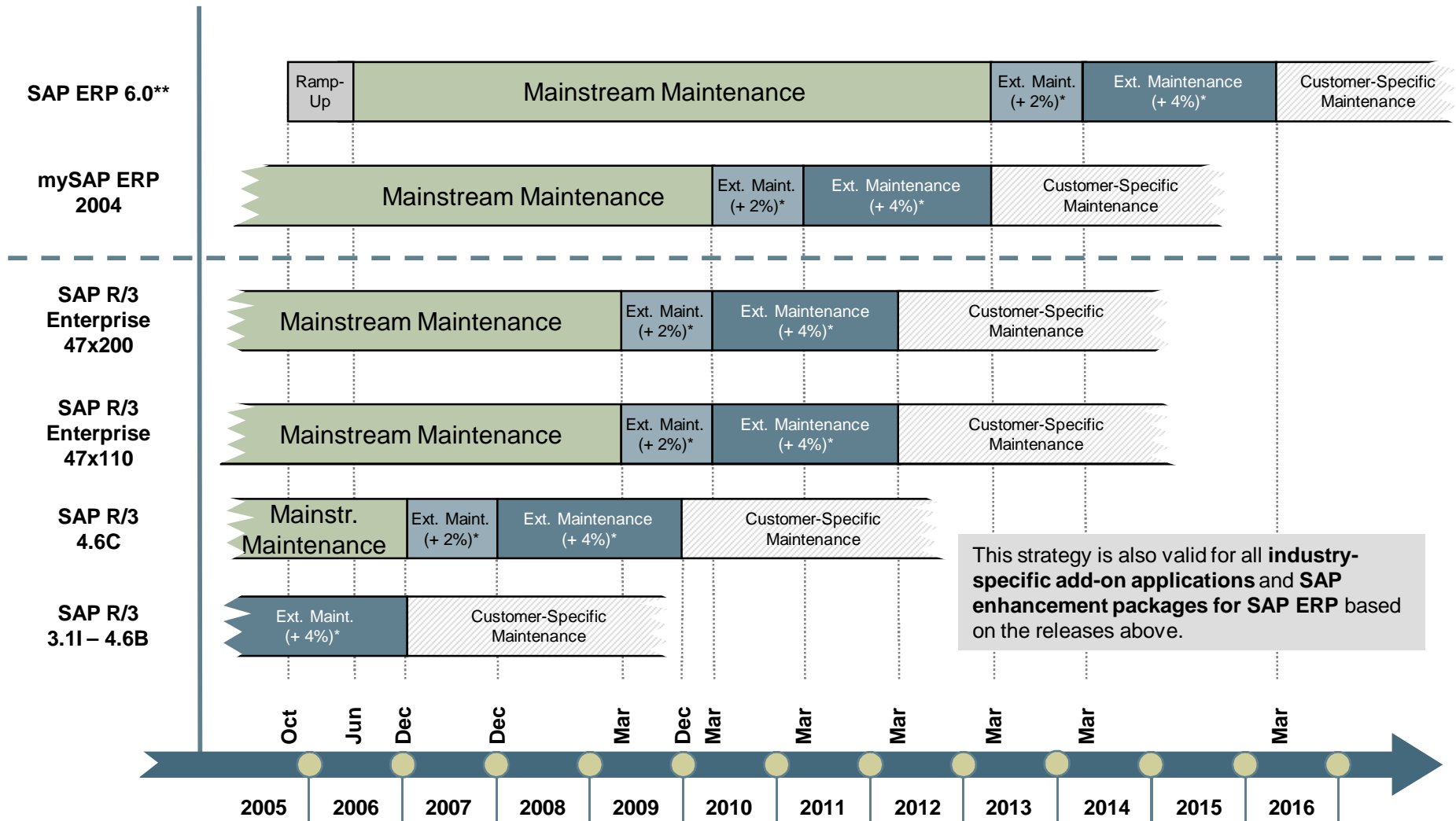
## Information for Customers and Partners

SAP AG  
February 2008

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# Release and Maintenance Strategy SAP ERP

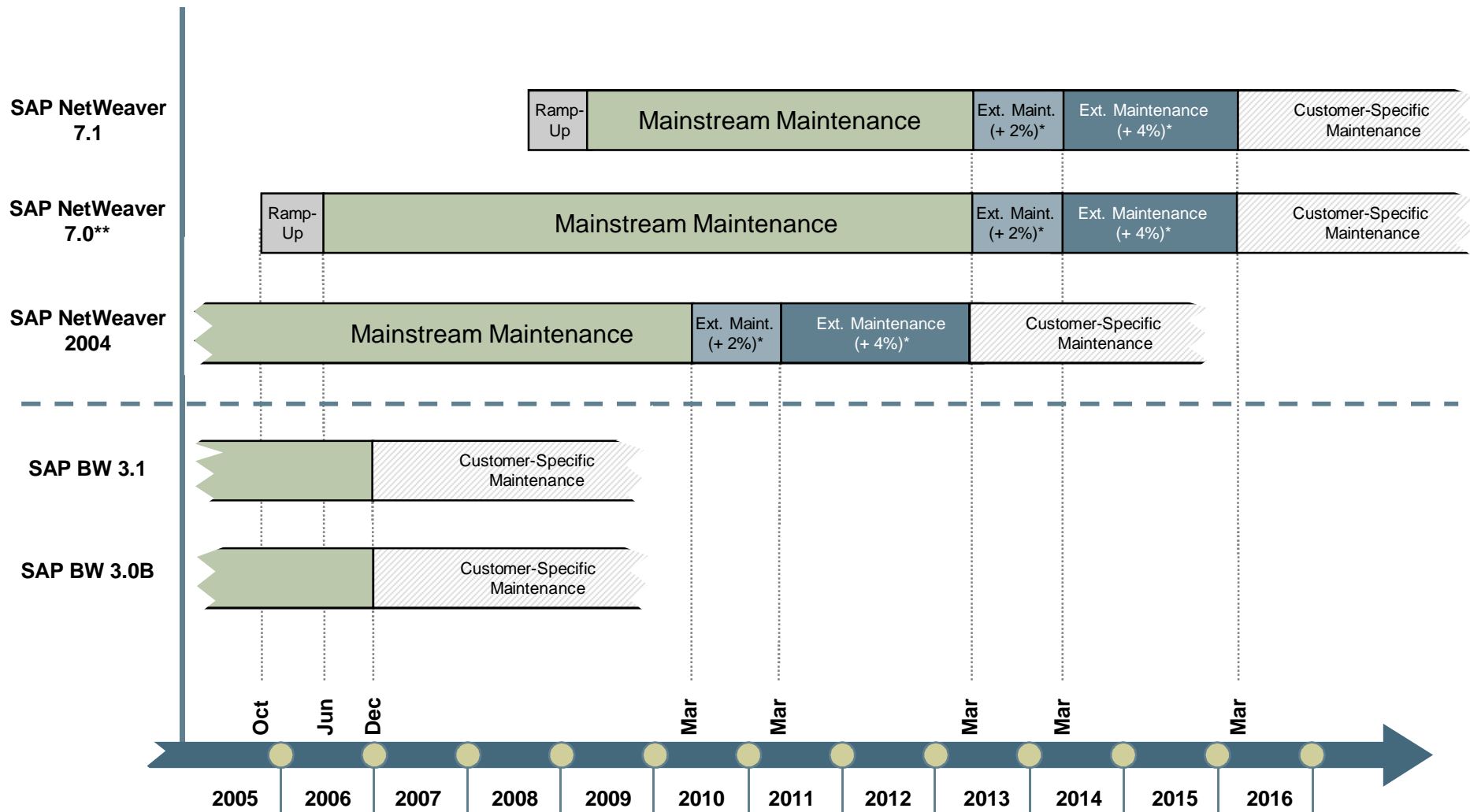


This strategy is also valid for all **industry-specific add-on applications** and **SAP enhancement packages for SAP ERP** based on the releases above.

\* Overall payment is SAP Standard Support / SAP Enterprise Support fee plus additional fee of 2% or 4% of the maintenance base per year.

\*\* SAP ERP 6.0 is the application release formerly known as mySAP ERP 2005. Potential maintenance extension for SAP ERP 6.0 pending partner negotiations.

# Release and Maintenance Strategy SAP BW

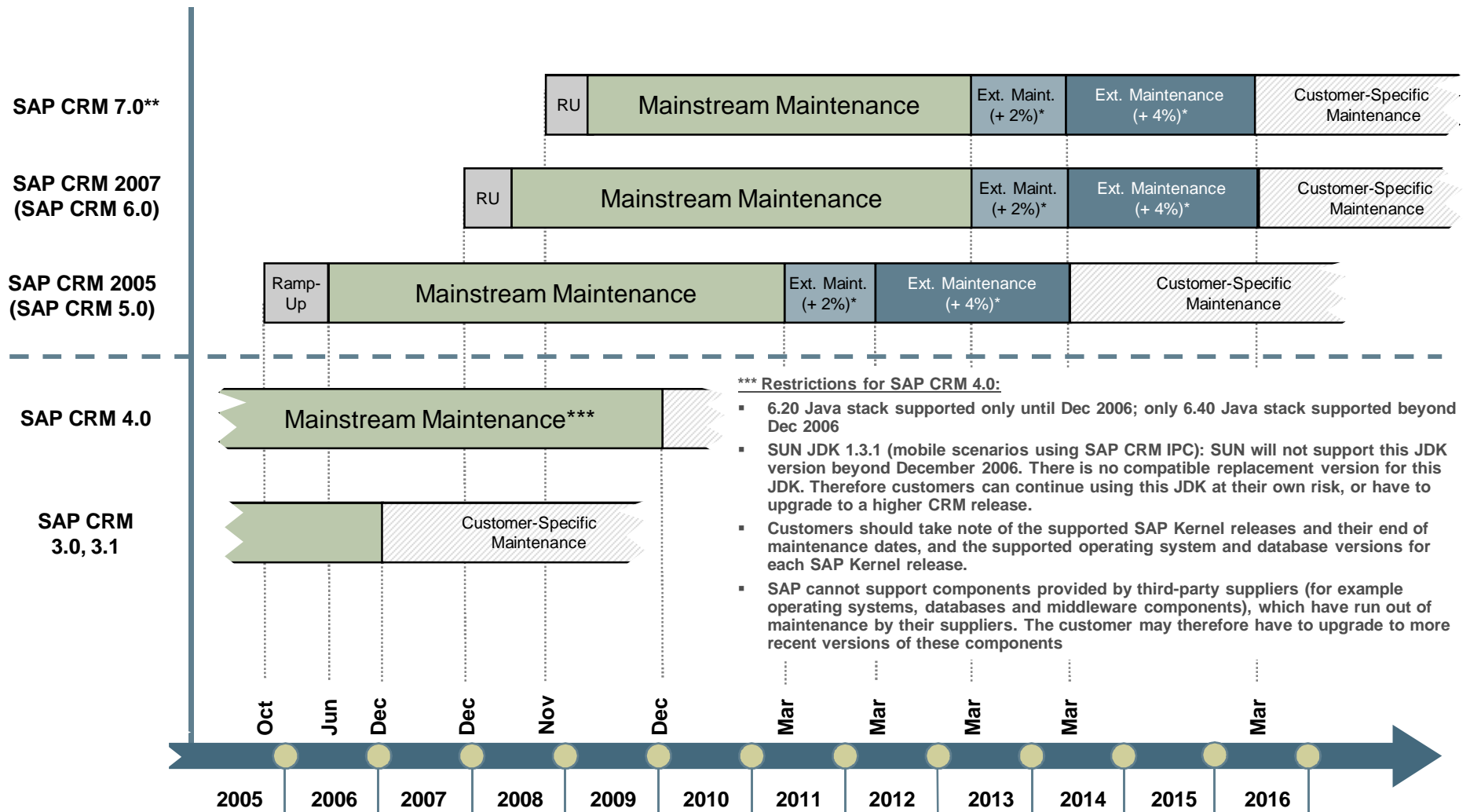


\* Overall payment is SAP Standard Support / SAP Enterprise Support fee plus additional fee of 2% or 4% of the maintenance base per year.

\*\* SAP NetWeaver 7.0 is the release formerly known as SAP NetWeaver 2004S.

Potential maintenance extension for SAP NetWeaver 7.0 pending partner negotiations.

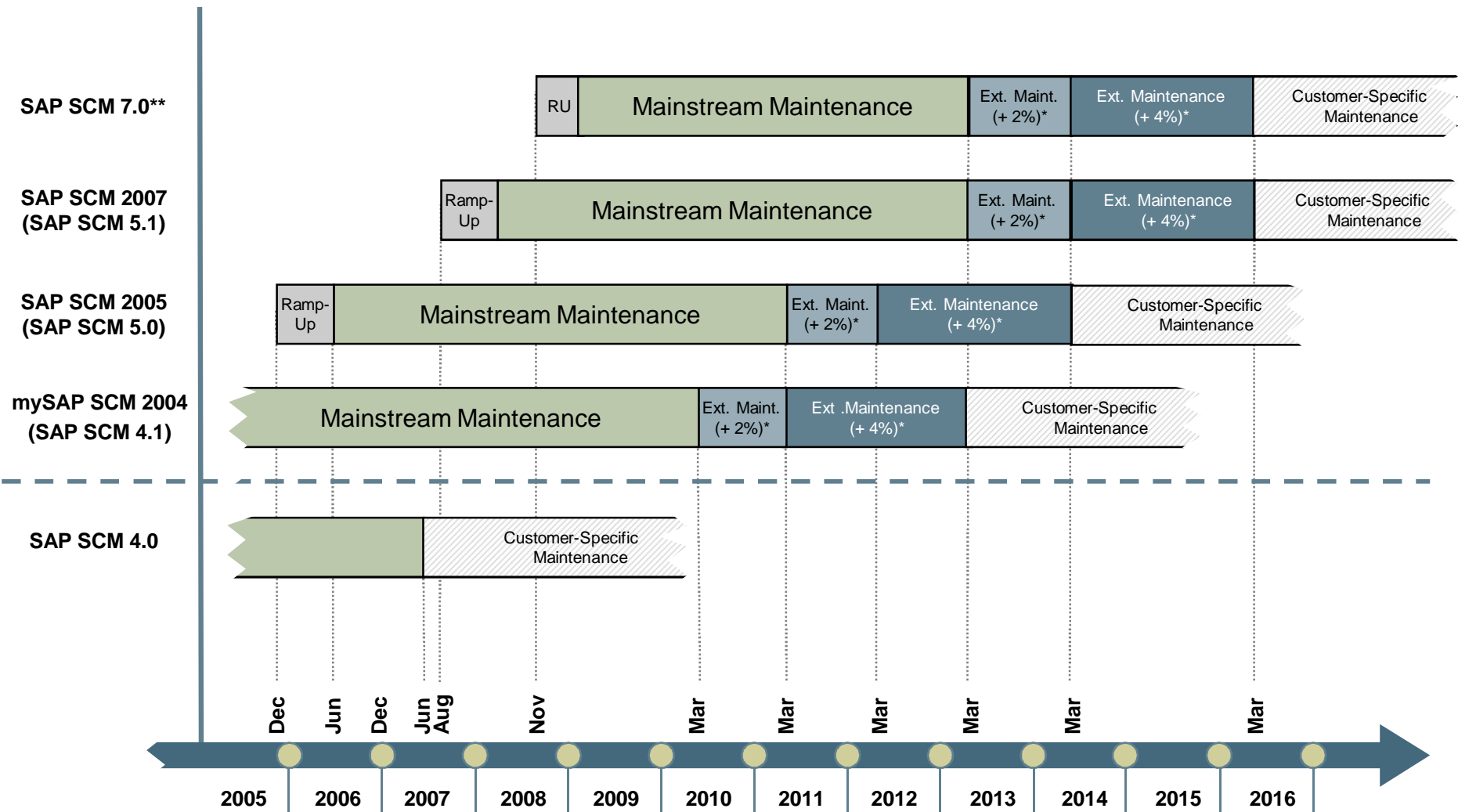
# Release and Maintenance Strategy SAP CRM



\* Overall payment is SAP Standard Support / SAP Enterprise Support fee plus additional fee of 2% or 4% of the maintenance base per year.

\*\*Potential maintenance extension for core application releases with RTC in 2008 and based on SAP ERP 6.0 or SAP NetWeaver 7.0 pending partner negotiations

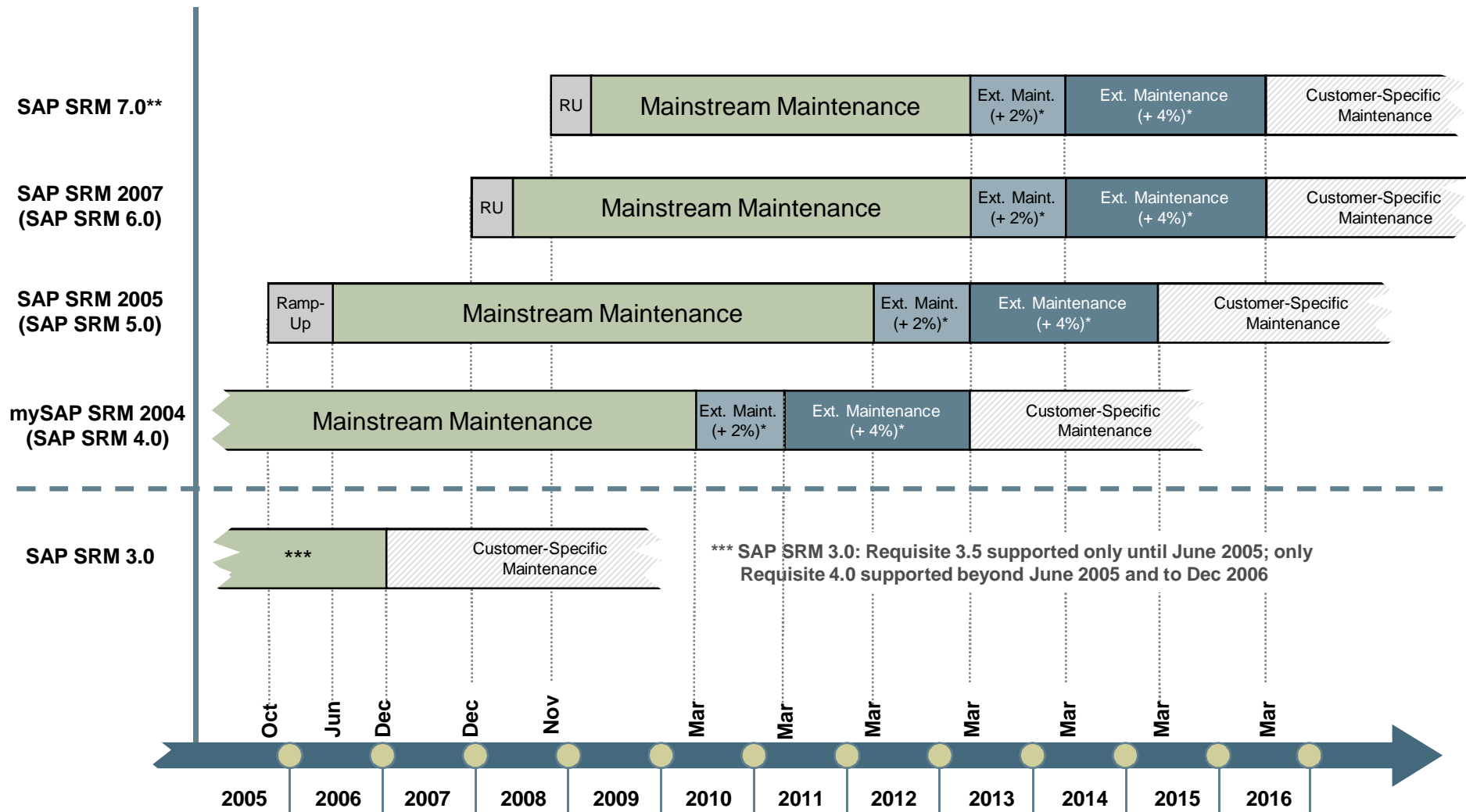
# Release and Maintenance Strategy SAP SCM



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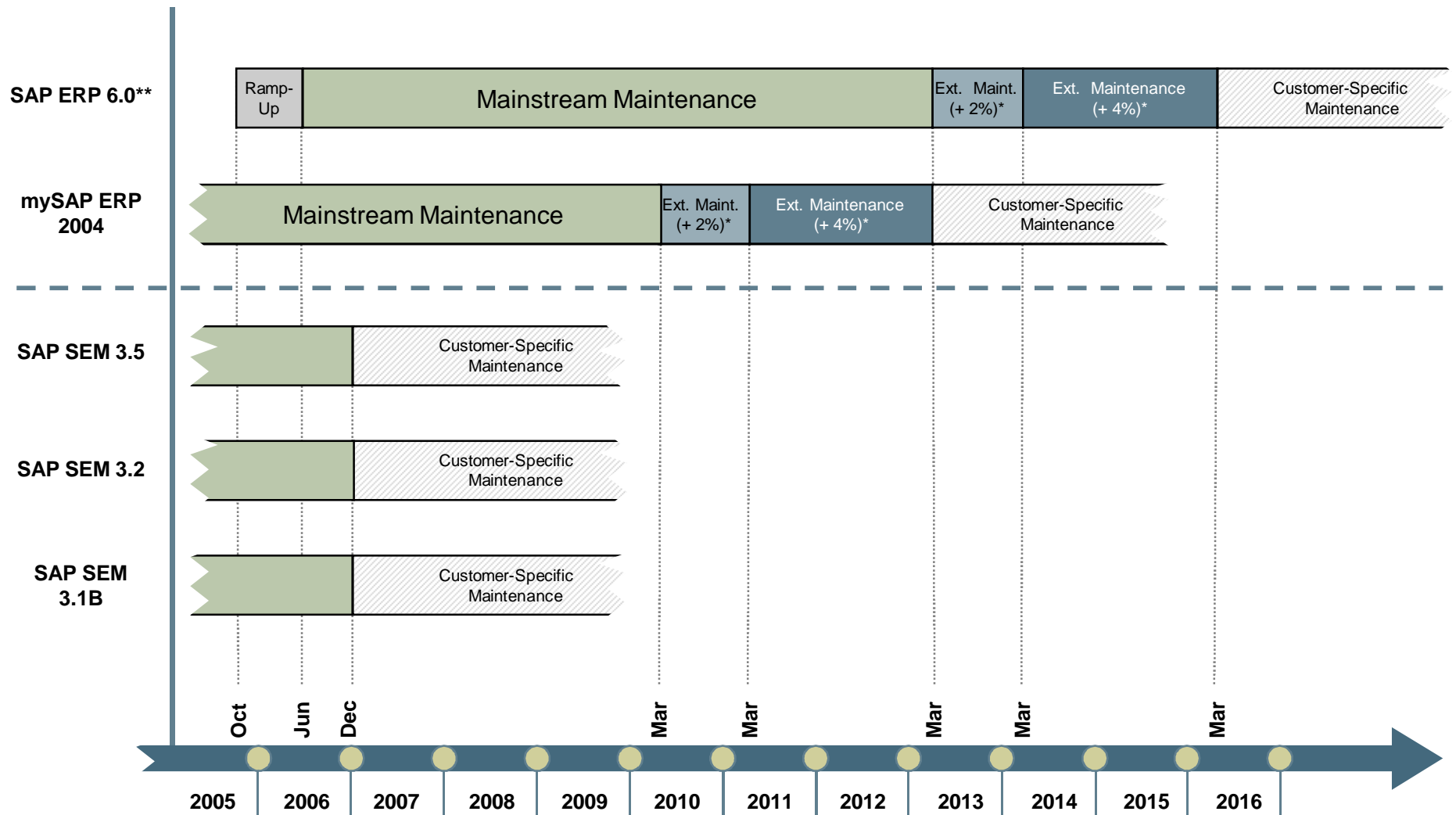
# Release and Maintenance Strategy SAP SRM



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\*\*Potential maintenance extension for core application releases with RTC in 2008 and based on SAP ERP 6.0 or SAP NetWeaver 7.0 pending partner negotiations

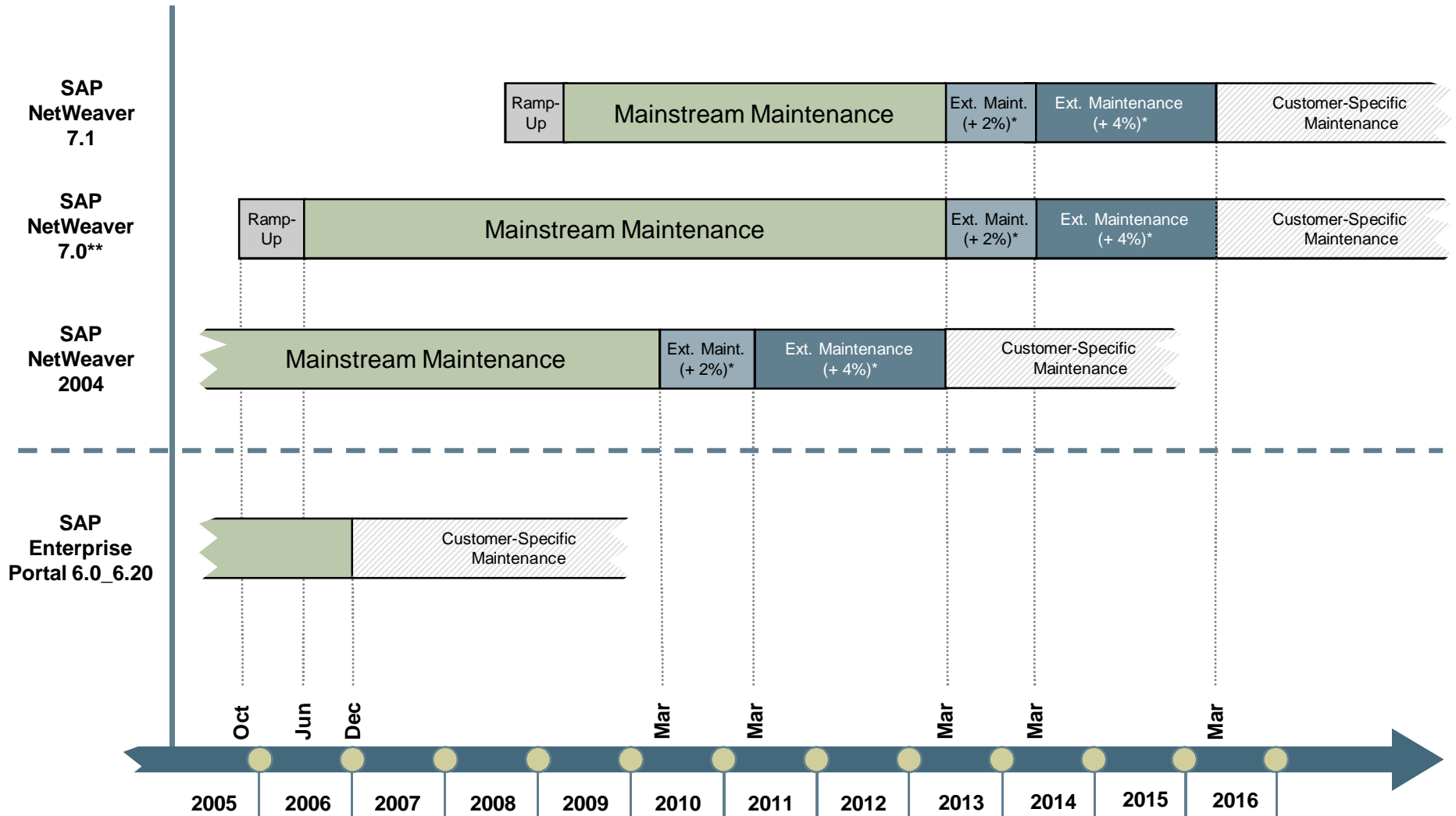
# Release and Maintenance Strategy SAP SEM



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\*\* SAP ERP 6.0 is the application release formerly known as mySAP ERP 2005.  
Potential maintenance extension for SAP ERP 6.0 pending partner negotiations.

# Release and Maintenance Strategy SAP Enterprise Portal



\* Overall payment is SAP Standard Support / SAP Enterprise Support fee plus additional fee of 2% or 4% of the maintenance base per year.

\*\* SAP NetWeaver 7.0 is the release formerly known as SAP NetWeaver 2004S.

Potential maintenance extension for SAP NetWeaver 7.0 pending partner negotiations.

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